

The Cat's Meow Spay, Neuter & Adoption Project

360-623-0820

Spay Neuter Roundup Drop-off & Pick-up Instructions

YOU WILL BE CONTACTED 1-2 DAYS BEFORE THE "SPAY NEUTER ROUNDUP" WITH YOUR DROP-OFF TIME

Drop-off times typically begin between 11am and 2pm and end between 4pm and 7pm depending on the location – see www.catsmeowsnap.org/reservations for details.

INDIVIDUAL DROP OFF TIMES ARE NOT SET IN STONE. THEY ARE USED TO REGULATE CLIENT FLOW, PREVENTING PARKING ISSUES AND REDUCING WAIT TIMES. PLEASE BE AWARE OF WHO IS AT THE DROP-OFF BEFORE YOU; WHEN THEY HAVE LEFT, IT WILL BE YOUR TURN. PLEASE DO NOT DELIBERATELY SHOW UP EARLY TO "CUT THE LINE" OR SHOW UP LATE EXPECTING TO BE SEEN BEFORE PEOPLE WHO ARE ALREADY WAITING. WE WILL SEE EVERYONE WHO HAS AN APPOINTMENT. THANK YOU FOR YOUR PATIENCE WITH THIS PROCESS.

PLEASE DO NOT ARRIVE TO PICK UP YOUR CAT(S) UNTIL YOU ARE GIVEN AN EXACT TIME TO DO SO

Pick-up times are typically sometime between 7:30pm and 9:30pm the evening AFTER drop-off

Pick up time is approximate due to factors that are out of our control. These factors include the number of vets at surgery, how many volunteers are at surgery, if there are any complications during surgery, how heavy traffic is on the way back, and if there are any accidents that cause additional slow-downs while travelling.

We travel through Seattle, Tacoma and Olympia traffic. Even on Sundays, traffic may be heavy and we may encounter significant slow-downs. We are also travelling anywhere from 105 to 130 miles to bring your cats home, so please be patient with this process. There are no absolutes regarding pick-up time until we are about 45-60 miles away.

- We will notify you of our progress via text message or phone call:
 - When we arrive at the clinic in Lynnwood (typically 6am – 8am)
 - When surgeries are complete (typically 12:30pm - 2pm)
 - When we leave the clinic in Lynnwood (typically 3:30pm – 4:30pm)
 - When we are approximately 1 ½ hours away, you will be given an actual pick-up time.

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LET US KNOW YOU ARE RECEIVING OUR MESSAGES – UPON EACH COMMUNICATION

- **IF YOU CAN RECEIVE TEXT – *reply to our text messages with your LAST NAME, ARRIVED, COMPLETE, LEAVING, PICKUP per instructions.***
- **IF YOU ONLY HAVE A LAND LINE – *be sure to be available to take our calls.***

IMPORTANT – ON DAY OF SURGERY: BE AVAILABLE TO RECEIVE A CALL FROM 360-623-0820

ALSO - WE WILL NOT RESPOND TO TEXT MESSAGES ONCE WE HAVE LEFT LYNNWOOD & ARE DRIVING.

- We can take/respond to text messages and/or phone calls while at clinic. Once we have left the clinic and are driving, we can **only take phone calls** (on hands-free Bluetooth device).

- If you are not receiving messages/calls per the above schedule, please call/text (whichever is appropriate) for an update.-